

## Case Study

# i-nexus selects AppDynamics to drive continuous performance improvements to its Business Execution SaaS platform

## AppDynamics for Databases



**Industry**  
Software

### Technology

- 30 JVMs (Java 1.6)
- 8 database servers
- Spring/Hibernate framework
- Web 2.0 GUI

“AppDynamics is so simple to install and use, we were getting real value within hours without any formal training.”

**Rollo du Pré**  
Chief Architect at i-nexus.

i-nexus supports business execution processes with its unique and rapidly-growing SaaS platform, enabling organizations to translate business goals into actions and plans and drive implementation of those actions and subsequently track the achievement of goals.

From the design of their solutions through to delivery and support, i-nexus strives to deliver an unparalleled service. As part of their ongoing efforts to drive continuous improvement in the technology platform, i-nexus has selected AppDynamics to continue to deliver responsiveness and performance to i-nexus users.

The auto-discovery features of AppDynamics make it ideal in a rapidly changing environment, as it is able to continually self-adjust the deployed instrumentation to match the current deployment. The inbuilt integration with AppDynamics for Databases allows seamless drill-down between the two products, tracking business transaction from one to the other, to rapidly conclude problem analysis.

“Having reviewed the market, we chose AppDynamics for Java monitoring and database monitoring. Both of these features are impressive, providing increased insight into application and database performance. The fact they are part of the same solution gives us the ability to track performance from an individual business transaction through multiple application servers right into the database layer, and to compare this with a historical baseline for the same transaction. Should performance deviate in our SaaS environment we are proactively alerted and can respond accordingly to ensure we continue to deliver a positive user experience.”

“We can also analyze performance bottom-up. Using AppDynamics to examine resource usage within the database layer, we can identify optimizations to ensure overall database responsiveness, efficiency and scalability.”

“Incorporating AppDynamics into this evolution of our SaaS environment has been positive and is an important source of the data we need to maintain and improve performance and responsiveness for all our users.”

“Our prioritization is also benefiting, enabling us to focus our performance improvement efforts on the tasks, or ‘Business Transactions,’ that will benefit our users the most. We strive to deliver the greatest value to our users and true production performance data equips us to do exactly that.”

“Our customer service team has started to see the benefits from AppDynamics. The additional information offered by the tool has reduced diagnosis time and further improved our mean-time-to-resolution for performance-related tickets, contributing to the high level of customer satisfaction we deliver.

“AppDynamics is being used by more and more people across the business including architect, system administrators in operations, customer service and lead developers. Within weeks we began to receive value from these tools as a way to monitor and tune application performance throughout development and deployment.”

## How to Get Started

Try it for free  
[appdynamics.com](https://www.appdynamics.com)